

Village of Nilwood Customers Pool Fill Credit Policy

- You must call the billing department at (217) 965-1566 prior to filling the pool.
- Only one pool fill credit is given per year. Pools that have been simply topped off with water do not qualify for this adjustment.
- To receive a credit, you must receive sewer from the Village of Nilwood. Only the sewer portion of your bill above your monthly average will be credited up to a maximum of 6,000 gallons or \$12.00.
- This credit will be applied only to the utility bill that has the usage of the pool fill.